



## The Illinois Department of Corrections

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### MEMORANDUM

DATE: 6/23/25

TO: All Individuals in Custody

FROM: Director Latoya Hughes

SUBJECT: Transition of Comprehensive Healthcare Services Provider

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In January 2023, the Illinois Department of Corrections (IDOC) initiated a solicitation process, in accordance with the Illinois Procurement Code, to secure comprehensive medical and mental health services for individuals in custody. This process was necessary due to the expiration of the Department's existing contract.

Following an active procurement process, a Notice of Award was posted on BidBuy in December 2023, naming Wexford Health Sources, Inc. (Wexford) as the selected vendor. Since that time, IDOC has engaged in extensive negotiations with Wexford to finalize a new contract. However, these efforts have recently stalled. As a result, the Department is initiating an emergency contract with Centurion Health to ensure continuity of care.

IDOC is committed to a smooth and efficient transition that upholds the delivery of high-quality medical, mental health, pharmaceutical, and dental services. We are actively working to minimize disruptions and ensure medical records are fully accessible to the incoming provider. Communication with individuals in custody, staff, vendors, and stakeholders will remain a top priority to help manage expectations and reduce uncertainty during this period.

The Department will continue to meet all applicable federal, state, and local regulatory standards. The new provider will be required to meet all contractual obligations and accreditation standards to ensure the consistent delivery of compliant and effective healthcare. In support of this transition, IDOC has established a Transition Oversight Committee to monitor implementation efforts and ensure adherence to best practices and evidence-based protocols across all facilities.

We understand this news may create uncertainties and questions; however, our priority remains delivering high-quality medical and mental health services to those in our care. Your cooperation and understanding during this transition are greatly appreciated.

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*Mission: To serve justice in Illinois and increase public safety by promoting positive change for those in custody, operating successful reentry programs, and reducing victimization.*