



ICSolutions Phone Call Cost Comparison

This document outlines a comparison of the cost differences between phone calls placed using an ICS Pre-Paid Account by Friends & Family versus those made by Individuals in Custody using funds from their Commissary accounts.

By outlining these rate variations, IDOC aims to enhance transparency and assist stakeholders in understanding the financial impact on both parties.

The information presented below should be used as an example/estimate only. Taxes and fees* may vary over time.

**No fees are being paid to the vendor. All charges are government-related.*

Cost per minute total rates paid by Friends & Families when calls are placed to ICS Pre-Paid Account

Out-of-State Calls		In-State Calls	
Call Rate	\$0.008000	Call Rate	\$0.008000
Non-IL County State Tax (Avg)	\$0.000160	Non-IL County State Tax (Avg)	\$0.000224
Non-IL State Sales Tax	\$0.000480	State Sales Tax	\$0.000500
Telecom Relay Surcharge	\$0.000158	FCC Universal Service Fund	\$ -
Carrier Cost Recovery	\$ -	Carrier Cost Recovery	\$0.000212
FCC Regulatory Fee (Wireline)	\$0.000043	Telecom Relay Surcharge	\$0.000156
FCC Universal Service Fund	\$0.002904		
Total Rate Per Minute	\$ 0.011746	Total Rate Per Minute	\$0.009092

Example Phone Call Cost*

Out-of-State		In-State	
10 Minute Phone Call	\$ 0.117	10 Minute Phone Call	\$ 0.091
20 Minute Phone Call	\$ 0.235	20 Minute Phone Call	\$ 0.182

**Total amount charged will be rounded up to the nearest cent. Partial minutes will also be rounded up.*

Cost per minute total rates paid by Individuals in Custody through Commissary

Out-of-State Calls

Call Rate	\$0.008000
Non-IL County State Tax (Avg)	\$0.000160
Non-IL State Sales Tax	\$0.000480
Telecom Relay Surcharge	\$0.000158
Carrier Cost Recovery	\$ -
FCC Regulatory Fee (Wireline)	\$0.000043
FCC Universal Service Fund*	\$ -

Total Rate Per Minute **\$ 0.008842**

In-State Calls

Call Rate	\$0.008000
Non-IL County State Tax (Avg)	\$0.000224
State Sales Tax	\$ -
FCC Universal Service Fund	\$ 0.000212
Carrier Cost Recovery	\$ -
Telecom Relay Surcharge	\$ 0.000156

Total Rate Per Minute **\$ 0.008592**

**FCC USF expenses are not included in the per-minute charges on out-of-state calls placed using commissary funds.*

Example Phone Call Cost*

Out-of-State

In-State

Out-of-State		In-State	
10 Minute Phone Call	\$ 0.088	10 Minute Phone Call	\$ 0.086
20 Minute Phone Call	\$ 0.177	20 Minute Phone Call	\$ 0.172

**Total amount charged will be rounded up to the nearest cent. Partial minutes will also be rounded up.*